




Gem City SPARK

CITY OF LARAMIE | COMMUNITY NEWSLETTER | SEPTEMBER 2016 | VOL. 4 No. 1

THE NEW FAMILY FUN FACTORY

As the Laramie Recreation and Ice and Event Centers move into their second decade of services, you will find new activities for every resident. We oftentimes hear from the youth in our community, “There’s nothing to do!” — and we are working to change that.

Last spring, the Parks and Recreation Department brought local area teens together, creating focus groups to brainstorm different kinds of activities and events they'd like. They agreed they wanted to participate in multiple activities in just one place — an activity center, of sorts.

In May of this year a new concept was introduced at the Ice & Event Center called the **LARAMIE FAMILY FUN FACTORY!**, which has quickly become a popular event.

With the collaboration of local companies, the **FUN FACTORY!** offers

archery tag, big inflatables, roller skating, and other fun games and activities for the whole family at the Ice and Event Center. In June, door prizes and a photo booth were added to enhance the activities.

In 2017, a **FUN FACTORY!** at the Recreation Center is planned, as we work to provide more recreational opportunities in our community.

Some mainstay activities are also being re-vamped to ensure there will always be availability on the basketball courts and in the pools. We want patrons to stop by for a swim or game of pick-up basketball on the spur of the moment at any time or day of the year.

In the pool, Canoe Battleship has been added. It is a real-life variation of the “Battleship” board game.

Teams try to sink each other’s canoe using only a pitcher. The first few Canoe Battleship games were very popular and will continue this fall.

A volleyball net has been set up in the grass at the outdoor pool, where members can compete in friendly volleyball matches.

Throughout the summer we offered “Dive-In” movies for viewing in the outdoor pool area. These were great fun. Watch our website for next year's offerings.

If you have ideas for new activities to enhance your experience at the Laramie Parks and Recreation facilities, please send it our way. Your ideas and suggestions are welcome. Look forward to many more ways to enjoy these facilities, and make time to drop by for a visit soon!

The Laramie Recreation and Ice & Event Center
"A Place for All"




THE BEST OF BICYCLING

The fall academic semester is upon us and Laramie is teeming with bicyclists enjoying the autumn weather while they can. Anyone who's ever ridden a bicycle has been told to wear a helmet. While that is excellent safety advice, it's not the only way to prevent bike-related injury. Awareness of the road environment is the best thing you can do to avoid crashes. With that in mind, it's important to know what rules you as a bicyclist need to follow, and what to look out for when riding your bike.

- **OBEY TRAFFIC LIGHTS AND STOP SIGNS.** Intersections are where most bike-car conflicts occur. Traffic lights provide an easier place to cross busier streets like Grand or 3rd Street. Use the same rules as you would in a car – this makes your movements predictable to avoid and anticipate conflicts.
- **RIDE AS FAR TO THE RIGHT AS PRACTICAL.** If you ride next to parked cars, watch for car doors opening.
- **LOOK BEHIND YOU WHEN TURNING LEFT,** then move into the left side of your lane and then turn. Stop if you need to.

Riding at night? Always assume no one can see you!

- **USE BIKE LANES!** In Laramie, they are the fastest and safest for bicyclists. In some areas marked with a 'sharrow', bikes may use the whole lane. Don't forget you can legally use any Laramie streets (though Grand and 3rd are not recommended). Riding on sidewalks is prohibited by law.
- **PRESUME MOTORISTS DON'T SEE YOU.** If a car begins moving toward you or in front of you, slow down and look at the driver to see if they are looking at you. If not, it's best to react as if they do not see you, and you should stop.
- **USE HAND-TURN SIGNALS.** If you've ever been annoyed when another driver fails to signal, then know it's the same for bicyclists.
- **RIDING AT NIGHT?** Definitely assume no one can see you. Use lights to make you visible (see the Laramie Municipal Code for light requirements). You may want to stop even if you have the right-of-way. If you are approaching an intersection where a car is stopped, but you do not have to stop, you may want to stop and wait for the car to proceed before you continue.

- **MOTORISTS, PLEASE:**
 - **DO NOT HONK AT BICYCLISTS** – it startles them!
 - **GIVE BIKES MORE SPACE AND SLOW DOWN!** It's dangerous when a car flies by a foot away.
 - **IF YOU PARK ALONG A BIKE LANE, GET AS CLOSE TO THE CURB AS POSSIBLE** to leave room for bikes. Watch for bikes when opening your doors.
- **BICYCLISTS MAY HAVE TO RIDE OUTSIDE THE BIKE LANE** due to the cars parked in it.
- **MAKING A RIGHT TURN AND THERE'S A BICYCLIST IN THE WAY?** Wait behind them until they are past the intersection.



Keep these rules-of-the road in mind, and know that courtesy becomes habit when practiced. Don't forget that, whether on a bike or in a car, you're not more important than the other. We're all people, just with different vehicles.

for more information about bicycling in Laramie, **VISIT:** www.cityoflaramie.org [FAQ](#) where can I find City Ordinances? [municipal code](#) [LMC chapter 10.32](#)



The offices of the **ALBANY COUNTY CRIME VICTIM/WITNESS PROGRAM**, Dasa Robertson, Director and Victim/Witness Service Provider has moved to 410 Grand Avenue, Suite 105, Laramie, WY 82070. Telephone 307.721.5315, or cell: 307.399.8402, fax: 307.755.5718, or email: dgrobertson@co.albany.wy.us or **visit:** www.albanycountycvw.org

CONTACTS

EMERGENCY.....	911
Dispatch–non-emergency..	721.2526
INFORMATION.....	721.5200
Animal Control	721.5385
Accounting.....	721.5224
City Clerk	721.5220
City Manager's Office.....	721.5226
City Attorney	721.5321
Code Administration.....	721.5274
Engineering.....	721.5250
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Solid Waste.....	721.5279
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Water and Sewer.....	721.5280



The **GEM CITY SPARK** is the community newsletter of the Public Relations Committee of the City of Laramie, Wyoming. Published bi-annually, it is the official municipal communication publication for the benefit of the residents of our City.

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www.cityoflaramie.org

Input is welcome to:

publicrelations@cityoflaramie.org

GO DIGITAL

A CONCISE GUIDE TO CITY ONLINE TIME-SAVERS

WELCOME LARAMIE-AREA NEWCOMERS!

You and our local area residents will find Laramie a people-friendly, tech-savvy, user-friendly community. We've compiled below the new and improved services offered by the City of Laramie, and much of it is online to save you time and energy.

Both newcomers and long-term residents alike can benefit from many of these new services.

CODERED EMERGENCY NOTIFICATION SYSTEM

– allows the City to notify you via hard-line and cell phone, text message, or email, in the event of an emergency. In the event of a natural or manmade emergency event, the **CODERED** system gives government officials the ability to deliver pre-recorded emergency notification and informational messages to targeted areas, or to the



entire city and county at a rate of up to 60,000 calls per hour. To sign up for **CODERED**, **visit:** www.cityoflaramie.org

ANIMAL SHELTER – All dogs, cats, and ferrets residing within Laramie city limits must be licensed. Licenses are available at the Laramie Animal Shelter, City Hall, and all Laramie veterinary hospitals, with proper proof of current rabies vaccinations. **visit** www.laramieanimalshelter.petfinder.com

RESIDENTIAL PARKING PERMITS – Watch for the Residential Parking Districts near the University campus. To obtain



a parking permit you must live within a district, and your address must have signage in front of your home/apartment requiring parking permits. You must provide proof of residency and your vehicle information to register. The program is just \$12 annually. The City also provides guest passes to qualifying permit holders. Guest passes are six for \$1, and valid for one-day visitors or service providers. Citations in the residential parking area are \$50 per violation.

SERVICE PERMITS

– Are you a local service provider? There are permits available to bonafide businesses (*contractors, health services providers, and the like*) at no cost, when you provide services to residents at an address within an established Residential Parking District. An application is online under the Office of the City Manager.

MUNICIPAL COURT

– Citation payment is available online with credit or debit card. If you don't have access to email, you may pay your citation or parking ticket by calling **1.877.794.1215**. These systems are available 24/7. Citations requiring a court appearance require action on or prior to the court date on your citation. **visit:** www.cityoflaramie.org/CourtPayments

PUBLIC RECORDS REQUESTS – Requests for information that are a matter of public record may be submitted online under the Office of the City Manager, where a form-fillable application may be submitted.

UTILITY BILLING – Bill payment is available online with access to Click2Gov, a program allowing customers 24/7 access to municipal services utility accounts. Click2Gov offers owners of residential and commercial property automatic payment features or single-payments with credit or debit card.

visit: www.cityoflaramie.org/ebill
Customers may also call toll free **1.855.276.8970** for City utility automated payment by debit or credit card on a secure system.



Automatic withdrawal from checking and debit accounts is also an option for owners of residential and commercial properties.

Come down to City Hall at 406 Iverson Avenue to sign up at the customer service counter, from 10 a.m. to 2 p.m., daily, or call **307.721.5200** for more information.



911 Communication Central

Communication is the key to our safety. Health, safety and infrastructure are the core of municipal services. Without safety, the other two could not exist. In Laramie, our communications system is both a model of accomplished individuals operating like fine clockwork, and of technologies that assure seamless coordination. This results in fast and appropriate emergency response services. Let's take a look behind the scenes at the fast-paced, complex world of emergency dispatch.

911 NATIONWIDE

Adopted in 1967 as the "Universal Emergency Number," the first 911 call was placed February 16, 1968, in Alabama. At the close of the 20th century, coverage had grown to nearly 93% of the nation's population. Currently, almost 6,000 Public Safety Answering Points (PSAPs), ranging from basic service to state-of-the-art systems, field more than 240 million emergency calls annually, nationwide.

Basic 911 service gathers caller-provided information only. Enhanced 911 systems also provide the street address of land-line telephones; and for cellphones, the system displays the street address of the nearest cellphone radio tower used.

"Next Generation 911" (NG911) systems provide greater data capacity and location accuracy. By converting 911 systems to digital data networks, more information is forwarded by dispatchers to police, fire, and medical responders. The City's new phone system will provide the foundation of a NG911 system.

LARAMIE-ALBANY COUNTY RECORDS AND COMMUNICATIONS (LARC) CENTER

The Laramie Police Department handles all 911 services in Albany County through the LARC. Funded 80% by the City and 20% by the County, the LARC is where Records Specialists and as many as 14 dispatchers provide service every hour of every day, year-round.

Records Specialists process police reports and documentation, while dispatchers receive and process all 911 and non-emergent calls.

These calls are for area law enforcement agencies, emergency medical services, and both the volunteer and paid fire departments within Albany County. Dispatchers also transmit calls and information via the WyoLink radio system to units in the field and

Kimberly Judd's (above) most memorable call was helping a father deliver his first baby along a roadside. "It was exciting and rewarding with an excellent outcome!"

coordinate other response agencies as incidents develop. The LARC division's supervisor reports to the Chief of Police.

KEEPING LARAMIE 911 UP-TO-DATE

An extensive upgrade to the City's aging 911 system was recently approved by the City Council. This upgrade will leverage recent technology with existing infrastructure in neighboring Laramie County. The new system includes features with greater flexibility and efficiency in emergency services call-handling. Laramie will be compliant with national standards, so that

future upgrades will be more cost-effective, and provide other municipalities with a model of intergovernmental cooperation.

The new system provides local and regional backup systems in the case of equipment failure, or manmade and/or natural disasters.

The recently-completed Emergency Operations Center at Fire Station #3 is a local backup-dispatch center, in the case of the primary system's failure. In case of overload or equipment failure, the system is designed for a Laramie-Cheyenne connection, ensuring that no calls go unanswered.

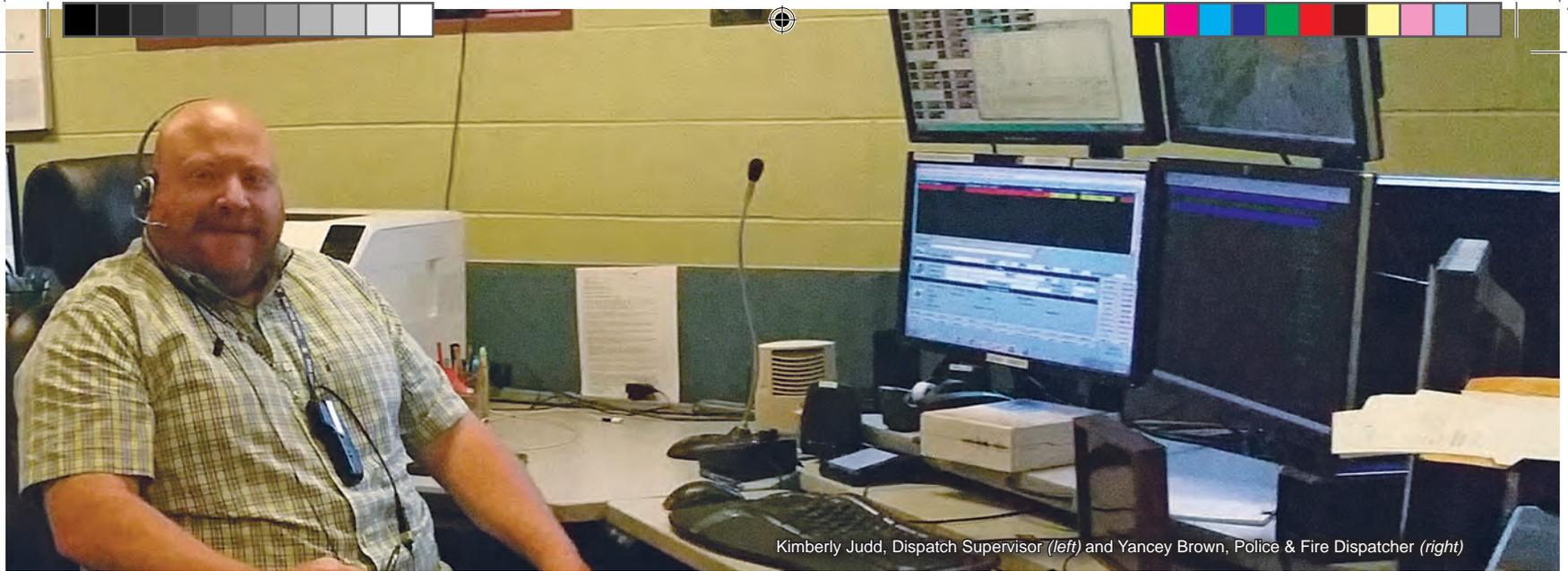
The new system replaces outdated technology, providing for texting to and from 911 for the deaf and hearing-impaired community.

Text-to-911 has been effective in communicating with those in immediate danger, when talking may put a caller at greater risk. "Telematic" information from service providers like On-Star® can bolster decision-making when there is only limited real-time information about vehicle crashes. An immediate benefit will be a mapping application to help locate callers more quickly and accurately.

Text-from-911 has also been effective in reducing unneeded police responses for 911 hang-ups or "pocket dials." Citizens answer texts from 911 more readily than from unknown or anonymous phone calls.

THE PROFESSIONALS

All dispatchers at the LARC are extensively vetted, trained, and certified to provide professional public safety services. Candidates undergo pre-employment screening and background checks (identical to those of police officers), followed by interviews from emergency services experts.



Kimberly Judd, Dispatch Supervisor (left) and Yancey Brown, Police & Fire Dispatcher (right)

Newly-hired dispatchers receive twelve weeks of in-house training. CPR certification is just part of the Advanced Emergency Medical Dispatcher certification. Dispatchers also complete the two-week, State-certified Law Enforcement Academy's Basic Dispatcher course. Certification then requires continuing education or a recertification every two years. Advanced certifications may be pursued in specialized areas.

WHEN YOU CALL

Try to remain calm and speak clearly. Listen to the dispatcher and answer questions clearly, calmly, and briefly. At a minimum, they will ask the following, and in order:

1. **What is the location of the emergency?** If this is the only piece of information you can give, 911 will at least know where to send responders.
2. **What phone number are you calling from?** This enables 911 to verify information they may already have (sometimes it's wrong), and dispatchers can call you back in case the line gets disconnected.
3. **What (exactly) is the problem?** This enables the dispatcher to send the right resources.
4. **Additional questions** may be asked to clarify the problem, providing for a fast, safe, and efficient response.

"The caller's information is most important," Administrator Morgan adds. "However, what's important to the caller may not be what's important to the dispatcher or responders. Callers must be prepared to listen as well as to speak directly to the questions that are being asked."

WHY SO MANY QUESTIONS?

911 callers frequently become frustrated by the quantity and types of questions they are asked. Specific questions ensure callers receive the right help to the right location, with an appropriate level of response. These questions and the instructions given to callers are designed to provide for the safety of both public and emergency responders. Two dispatchers are always on duty—so units may already be dispatched while the caller is still on the phone with the first dispatcher.

Dispatchers give two types of instructions to callers: 1) Post-Dispatch Instructions, to keep callers safe and help responders locate the emergency, and, 2) Pre-Arrival Instructions which are given to callers when their actions may help save a life—such as the need for CPR, or when someone is choking.

"Even with all the technology available, 911 is not what you see on television," notes Dispatcher Brown. "We rely heavily on the caller and the hope that they know where they are and what is happening."

SAFE AND SOUND

Each dispatcher's job is to make sure that the right help gets to the right place in the proper manner. As far as possible, they are responsible for the safety of both citizens and responders.

911 is designed for emergencies. If you are unsure if you have an emergency, CALL 911 so the professionals can help you.

Non-emergency situations should be reported using alternate means. If you do not have an emergency, call one of the resources listed to the right. For additional questions about 911, contact Steve Morgan, Public Safety Administrator, at 307.721.5376.

OPTIONS FOR NON-EMERGENCY ISSUES

2-1-1 **SOCIAL SERVICES ASSISTANCE** – To obtain information about critical health and human services available in communities around Wyoming, **Dial 211**

4 1 1 **DIRECTORY ASSISTANCE** – from the telephone company. Charges and conditions may apply. **Dial 411**

511 **WYOMING DEPARTMENT OF TRANSPORTATION ROAD AND TRAFFIC** – To inquire about road and travel conditions, restrictions, or when closed roads will be open for travel, **visit:** www.wyoroad.info **Dial 511**

WYOMING RELAY SERVICES permit persons with a hearing or speech disability to use the telephone system via a text telephone (TTY) or other device to call persons with or without such disabilities. **Dial 711**

811 **CALL BEFORE YOU DIG** – To obtain line-locates so as to reduce the risk of utility or telecommunications disruption when digging. **Dial 811**

ROCKY MOUNTAIN POWER - To report a power outage, electrical hazard, failed street lights or traffic control devices, or to inquire when power will be restored, **visit** www.rockymountainpower.net **Dial 877.508.5088**

NON-EMERGENCY REPORTING - Report quality-of-life issues, crimes NOT in progress, animal or wildlife concerns, and other non-emergencies. **Dial 307.721.2526**



Meet Our Community Partners

The 2014 voter renewal of the 5th Cent Sales Tax has enabled the City of Laramie to award more than \$930,000 in contracts to local agencies through its highly valued Community Partners program. The program invests in local agencies which provide vital services or activities that truly make Laramie a great place to live, work, and play.

2016-17 COMMUNITY PARTNERS

- Laramie Plains Civic Center
- Public Library
- Public Library Foundation
- Laramie Regional Airport
- Freedom has a Birthday
- Laramie Plains Museum
- Railroad Depot
- Laramie Public Art Coalition
- Lincoln Community Center
- Social Service Agencies
- Retired and Senior Volunteer Program
- Big Brothers/Big Sisters
- CLIMB Wyoming
- Eppson Center for Seniors
- Dev. Preschool & Daycare
- Downtown Clinic
- Hospice of Laramie
- Interfaith Good Samaritan
- Laramie Reproductive Health
- Laramie Soup Kitchen
- Laramie Youth Crisis Center
- Red Cross
- SAFE Project
- Ark Regional Services

“If you connected with friends and neighbors at Freedom has a Birthday, enjoyed a concert in the Gryphon Theatre at the Laramie Plains Civic Center, flew from Laramie to Denver in just 30 minutes, or checked out a best-seller at the Albany County Public Library, you have experienced your sales tax dollars hard at work,” says Mayor Dave Paulekas.

Community Partner funding benefits organizations in three areas: Civic/Quasi-Governmental, Recreational/Arts and Culture, and Social Services.

Civic/Quasi-Governmental partners are agencies like the Laramie Plains Civic Center and the Laramie Regional Airport Board, who work collaboratively with the City on shared community goals, concerns, and economic interests.

Recreational/Arts and Culture partners range from the Laramie Plains Museum to the newly-formed Laramie

Public Arts Coalition. These exist to promote, sustain, and develop recreational, cultural, and leisure activities within our community.

Some recreational and cultural partners, like Freedom has a Birthday, also sponsor educational and community events. Celebrations promoting diverse cultural experiences while promoting a strong sense of community are also coordinated by these groups.

Lastly, the primary objective of Social Service Agency partners, such as Interfaith/Good Samaritan, the Laramie Soup Kitchen, and CLIMB Wyoming, is to support or engage in activities to enhance the wellbeing of individuals and families within the community. Their services focus primarily on: basic human needs, access to programs and services designed to maintain human dignity and health, and the overall welfare of residents.



Community Partners supplement their funding with annual fundraisers like the Toodeloo—the Hospice Annual Fundraiser—held in Laramie’s Downtown the last Saturday of Jubilee Days (*this page*). Hospice staff (*center photo*) celebrates the 2016 Run Success. Photos by Poogle.



Laramie Reproductive Health's annual fundraiser, "The Rainbow Run" was held the morning of Freedom Has a Birthday. Event participants began around Washington Park. The University of Wyoming football team came to support the 2016 Run by volunteering as safety-flaggers (far right photo).



City Manager Janine Jordan says, "Our Community Partners are workhorses in our community. Whether it be providing emergency assistance to our most vulnerable residents or a safe-haven for our furry friends, Community Partners make meaningful impacts in Laramie. Our community wouldn't be what it is today, nor could we achieve our future goals, if it weren't for the strong partnerships with these invaluable agencies."

Over the years, Community Partner awards have enabled CLIMB Wyoming to help single mothers achieve independence by building jobs skills that have resulted in salary increases

from an average of \$978 per month to \$1,773 per month. The Laramie Plains Museum has been able to showcase and celebrate Laramie's unique history, and support of Interfaith/Good Samaritan helped provide services to over 10,000 unduplicated residents in need.

Many of the Community Partners use 5th Cent tax funds to leverage additional monies through grants. The Laramie Regional Airport, for example, used \$67,750 from the City to leverage more than \$1 million in additional state and federal grants. Likewise, the Railroad Depot used a \$20,000 Community Partner award to secure a \$25,000 Cultural Trust Fund Grant from the Wyoming Department

of State Parks and Cultural Resources, for depot improvements. Ark Regional Services leveraged its Community Partner allocation to match a grant from the Wyoming Arts Council to support the Cooper Center for Performing Arts, which provides extracurricular arts activities at no charge for K-12 students of all abilities.

"Our partners not only stretch the City's investment to reach as many residents as possible, they also grow that contribution by using it to match grants from other sources. The Community Partners program yields one of the best returns on investments that our city makes in any given year," says Councilor Andi Summerville.



RECYCLING OILS & FATS

More recycling opportunities! Save your drains from plugging and reduce liquid waste going to the landfill. Even vegetable oils and animal fats can be recycled locally. "Green" barrels are available to the public year round in the alleyway behind the Moose Lodge at 409 South 3rd Street. From there, Platte Valley Pet Foods recycles the oils into their products. NO engine oil or petroleum products! Call the City of Laramie Industrial Pretreatment Coordinator at 721.5204 for more information.

GREEN CHILI STEW

Serves 10—(or 5 Cowboys)

recipe by the *Soup Kitchen's* Head Cook: Michael Albersmeyer

INGREDIENTS:

- | | |
|--|-------------------------------|
| 5 lbs. elk stew meat (<i>chuck or rump roast</i>) | 12 garlic cloves crushed |
| 3 large yellow onions | 1 cup cherry tomatoes |
| 5 bay leaves | 1 gallon stock of your choice |
| 1 bunch of celery chopped with leaves | |
| 5 Yukon gold potatoes cubed (<i>whole red or fingerling make it special</i>) | |
| 12 Hatch green chilies (<i>avoid canned, 2C of 505 brand works</i>) roasted, peeled, and chopped | |

SEASONED FLOUR

- | | |
|-------------------------|------------------------|
| 3 Cups flour | |
| 1 T Oregano | 1 T Cumin |
| 1 T Cayenne pepper | 1 T White pepper |
| 1 T Garlic powder | 1 T Onion powder |
| 1 T Fresh ground pepper | 2 T Kosher or sea salt |

Chef it up! This is what makes the flavor. Add what you like and keep this on hand for other dishes.

Dredge meat in seasoned flour, coat evenly on all sides. Roast at 350° F for ~15-20 minutes. Meat should have a crust, but be not cooked through. Meanwhile, mix the rest of the ingredients and bring to a boil for 5 minutes, then reduce heat to a lazy bubble for ~1 hour. Add roasted elk meat and simmer for one more hour, until the desired consistency is reached. To thicken more quickly, make a light roux with seasoned flour and olive oil (*or fat of your choice*) and stir in slowly.



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Laramie Resident

What? Non-flushables?

Be smarter than advertisers.

Treatment of wastewater discharge is one of the most important services that municipal government provides to residents. At the core of this critical process lies the protection of the environment, our precious water resources, and the safety of those who work with wastewater discharge at the treatment plant west of Laramie. With that protection in mind, let's review the problem-causing products that enter the plant via municipal collection systems and our local sewer lines.

Wastewater treatment plants everywhere are experiencing significant problems with "flushable" products that truthfully are not. Many convenience products like disposable wipes, including convenient cleaning and baby-wipe products, are not disposable despite manufacturer's claims. These products do not break down in water, and they accumulate in the sewer lines, pumps, and lift stations ... pretty much anywhere they can catch.

Feminine hygiene products and condoms are also advertised as flushable, but the plastics enter the water systems, and they also do not break-down. These items accumulate in the

treatment plant and must be removed in bulk. They also enter waterways if they slip by screening devices. Cat litter advertised as flushable also accumulates in collection systems and does harm. Beaches across the country are littered with these products after high tide.



These accumulated materials cause blocked lines in sewage collection systems nearer to the residential sites. When a resident calls with a blocked line, City staff and equipment like "Vactor trucks" must be dispatched to locate and remove the blockage, and conduct an on-site cleaning.

The truck employs both vacuum and pressure to remove the products from the line. This labor-and equipment-intensive process could be avoided entirely with truth in advertising and packaging. Be smarter than advertisers! Don't flush these products, and protect our valuable water systems and environment!

If a product is advertised or labeled that it is flushable, and it will fit in the toilet, this does not mean that's a fact. Use your good judgment armed with this information, and know the wastewater treatment plant probably cannot process it.



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for more information about our wastewater programs and annual water quality reports **VISIT:**
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